

| FACTS   | WHAT DOES UNIVERSAL BANK DO   | O WITH YOUR PERSO             | NAL INFORMATION?            |
|---|---|-------------------------------|-----------------------------|
| Why?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.  |                               |                             |
| What?   | The types of personal information we collect and share depend on the product or service you have with us. This information can include:  * Social Security number and transaction history  * Account balances and payment history  * Account transactions and checking account information  When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing. |                               |                             |
| How?  | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers personal information; the reasons Universal Bank chooses to share; and whether you can limit this sharing.  |                               |                             |
| Reasons we can share your personal information  |   | Does Universal<br>Bank share? | Can you limit this sharing? |
| For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureau |   | YES                           | NO                          |
| For our marketing purposes - to offer our products and services to you  |   | YES                           | NO                          |
| For joint marketing with other financial companies  |   | YES                           | YES                         |
| For our affiliates' everyday business purposes - information about your transactions and experiences  |   | YES                           | NO                          |
| For our affiliates' everyday business purposes - information about your creditworthiness  |   | NO                            | We Do Not Share             |
| For our affiliates to market to you   |   | NO                            | We Do Not Share             |
| For non-affiliates to market to you   |   | NO                            | We Do Not Share             |
| Questions?  | Call: Toll free: 1-888-809-8282   | or go to: www.unive           | rsalbank.com                |



| Who we are   |   |  |  |
|--|---|--|--|
| Who is providing this notice?                            | Universal Bank  |  |  |
| What we do   |   |  |  |
| How does Universal Bank protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  We also maintain other physical, electronic, and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate. |  |  |
| How does Universal Bank collect my personal information? | We collect your personal information, for example, when you  * Open an account or deposit money.  * Pay your bills or apply for a loan.  * Use your credit or debit card.  We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.   |  |  |
| Why can't I limit all sharing?                           | * Sharing for affiliates' everyday business purposes- information about your creditworthiness.  * Affiliates from using your information to market to you.  * Sharing for nonaffiliates to market to you.  State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.  |  |  |
| Definitions  |   |  |  |
| Affiliates   | Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Universal Bank does not share with our affiliates.   |  |  |
| Nonaffiliates  | Companies not related by common ownership or control. They can be financial and non-financial companies.  • Universal Bank does not share with nonaffiliates so they can market to you.   |  |  |
| Joint Marketing  | <ul> <li>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</li> <li>Our joint marketing partners include financial companies.</li> </ul>   |  |  |

**Other Important Information:** California law gives you the right to opt out of certain sharing. Please see enclosed notice entitled "Important Privacy Choices for Consumers."



## **Important Privacy Choices for Consumers**

You have the right to control whether we share some of your personal information. Please read the following information carefully before you make your choices below.

## **Your Rights**

You have the following rights to restrict the sharing of personal and financial information with outside companies that we do business with. Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services.

## **Your Choice**

| Restrict Information Sharing With Other Companies We Do Business With To Provide Financial Products And Services: Unless you say "No," we may share personal and financial information about you with outside companies we contract with to provide financial products and services to you. |
|---|
| () No, please do not share personal and financial information with outside companies you contract with to provide financial products and services.  |
| Time Sensitive Reply  |
| You may make your privacy choice(s) at any time. Your choice(s) marked here will remain unless you state otherwise However, if we do not hear from you we may share some of your information with other companies with whom we have contracts to provide products and services.             |
| Name:   |
| Account No.(s):   |
| Signature:  |

To change your privacy choices, fill out and sign the form and do one of the following:

1. Mail to: Universal Bank

3455 Nogales Street, 2<sup>nd</sup> Floor West Covina, CA 91792

Attn: Central Operations Dept.

2. Scan this form and Email to: PrivacyNotice@universalbank.com

3. Call: (626) 363-2423 or toll free (888) 809-8282 choose option 4